

1. Please complete the form below if you would like a refund or exchange.
2. **Embroidered, engraved, or bespoke items cannot be refunded or exchanged.**
3. Items **MUST** be returned **unworn** and in their **original packaging**.
4. Items **MUST** be secured in a bag, box, or paper to protect original packaging. Please **DO NOT** put postage labels on the original packaging or shoe boxes.
5. Please return your items with this completed Returns Form using Royal Mail or a courier of your choice, obtaining proof of postage/tracking information.
6. For incorrect or faulty items, please email [returns@russums.co.uk](mailto:returns@russums.co.uk)



## REFUND / EXCHANGE

| REFUND / EXCHANGE  |                                  |            |              |        | Replacement |        |
|--------------------|----------------------------------|------------|--------------|--------|-------------|--------|
| Returned Item Code | Returned Item Description & Size | Refund (✓) | Exchange (✓) | Reason | Size        | Colour |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |
|                    |                                  |            |              |        |             |        |

|                |    |
|----------------|----|
| NAME           |    |
| ORDER NUMBER*  | RS |
| CONTACT NUMBER |    |
| EMAIL ADDRESS  |    |

\*Please ensure you provide your ORDER NUMBER as we are unable to process returns without it.

Tel: 01709 372345      Email: [returns@russums.co.uk](mailto:returns@russums.co.uk)  
 For our full terms and conditions, returns and privacy policies, please go to [www.russums-shop.co.uk](http://www.russums-shop.co.uk)

**Returns Department**  
**Russums**  
**Tenter Street**  
**Rotherham**  
**S60 1LB**

|                           |
|---------------------------|
| <b>Returner Postcode:</b> |
|                           |
| <b>Order Number:</b>      |
| RS                        |

